



CONVENIENT ELECTRONIC & ONLINE OPTIONS FOR YOUR BUSINESS

STAY CONNECTED WITH FRENCH GERLEMAN

Jobsite | Manufacturing Facility | Warehouse | Office



FRENCH GERLEMAN offers a variety of electronic and online options to help save you time and money. As technology advances, we want to provide valuable business tools to help you manage your account information and transactions with our company.

Below is a list of options currently available. If you have other requirements, please let us know. We're always looking for new ways to build our business partnership.

At French Gerleman, we want to be your EZTDBW – Easy to Do Business With... business partner. Visit frenchgerleman.com/EZTDBW to request any of these electronic and online options or to access more information. Or contact your French Gerleman Account Manager to assist you in getting set-up.

GETTING STARTED

ONLINE CREDIT APPLICATION

Interested in requesting an account with open payment terms? Access our convenient and secure online application. Provide us with detailed financial information about your company along with business references.

Your application will be reviewed by our in-house team of credit professionals in a timely manner.

We'll promptly follow-up to confirm the status of your application and discuss any additional required details to get your credit qualified account activated.

Please have the following information available before you apply online to help expedite the process.

- ✓ **Company legal name**
- ✓ **Officer/owner name**
- ✓ **Federal tax ID# (if applicable)**
- ✓ **Three business references (including e-mail addresses)**
- ✓ **One bank reference**



ORDER & INVOICE MANAGEMENT

ELECTRONIC INVOICING

Take advantage of our **FREE** electronic invoice delivery service; a convenient way for you to get your invoices and statements while helping the environment.

BENEFITS OF ELECTRONIC INVOICING

- ✓ Receive statements and invoices faster allowing you to more effectively manage your projects
- ✓ Easy access to your invoices anytime/anywhere
- ✓ Eliminate stacks of paper and envelopes - better for the environment

CHOOSE YOUR DELIVERY METHOD

- ✓ **Email:** Receive a daily e-mail with a convenient PDF attachment of your prior day's statements and/or invoices
- ✓ **Fax:** Receive a daily fax of your statements and/or invoices from the prior day

Statements and invoices delivered by e-mail or fax are identical to our paper statements and invoices.

ONLINE PAYMENTS - AUTOMATED CLEARING HOUSE (ACH)

Pay your invoices online and eliminate paper clutter. With **Invoice Central**, from Billtrust, you can review your invoice history, download PDF copies of recent or historical invoices, view credit memos or pay open account balances on an easy-to-use and secure website.

With the convenience of Invoice Central, you'll have faster access to the information you need to keep your business moving. Manage all your French Gerleman invoices in one convenient location. Make payments 24/7 or schedule future payments from anywhere you have internet access.

ELECTRONIC DATA INTERFACE (EDI)

Are you looking for a time saving option to handle more frequent transactions with French Gerleman? Is your company set-up to send and receive Electronic Data Interface transactions?

If the answer is yes, we can help! We provide the option to receive data from your company via EDI. We can receive your electronic orders, send order acknowledgements (confirming quantities and pricing) and send you invoices via EDI after your order has shipped. Order volume minimum requirements and set-up fees apply.

e-COMMERCE SOLUTIONS

ONLINE ORDERING

Fast and convenient. Get the products you need through French Gerleman's e-Commerce website and mobile platform. Register online and access your pricing and real-time product availability. Quickly identify the products you need, plus detailed product information to help you make your online purchase.

CREDIT CARD PAYMENT

Don't have open credit terms with French Gerleman? No problem. You can still order product from us online using your Mastercard, Visa, American Express or Discover card. You'll have access to our complete inventory of in stock products.

REQUEST QUOTE

Don't see what you need from our large inventory of stock products? Need a unique item for your next job or project? Click on the **"Request Quote"** option on our website, provide us with a part number and manufacturer name and we'll research availability and pricing options for you. We'll respond back to you within one business day.

SHIPMENT NOTIFICATIONS

Stay ahead of your project or order by knowing when products are being shipped to your warehouse or job site. Receive e-mail notifications when your order is placed online and ships via Fed Ex or UPS.

RETURN GOODS AUTHORIZATION REQUEST

Click on the **"Return Request"** option on our website to request a Return Goods Authorization (RGA) from our Customer Service Team. Provide us with the necessary product details and submit your request online. We'll respond back to you within one business day with a RGA reference number and additional instructions. Specific terms and conditions apply. See website for details.

EQUOTE

Access your quotes online for up to 60 days. Quotes can include both stock and non-stock products available from French Gerleman and are available for purchase through the eCommerce website. Simply add quoted items to your online shopping cart and check out.

PUNCHOUT

PunchOut automates ordering directly from your internal procurement system while delivering a modern shopping experience. PunchOut allows you to find and select products while its connection fills in the information necessary to create a purchase order. It links your procurement system and our e-Commerce platform providing you with current pricing, product availability and detailed product information. After the shopping cart is returned to your procurement system, your buyer proceeds through the normal workflow steps.



NEWS & INFORMATION

BLOG

Get the latest news and information about French Gerleman products and services on our Blog page.

SOCIAL MEDIA

Get access to the latest news, events, training, products and services. Join our Facebook (facebook.com/frenchgerleman) or Twitter (twitter.com/frenchgerleman) page today. Access a variety of product and service solution videos on our YouTube channel. Or connect with us on LinkedIn.



TRAINING

French Gerleman helps you increase your company's return on investment through training on the latest technologies. We offer courses to help you effectively implement your automation, datacom, electrical supply, power transmission and safety investments.

In addition to our regular training courses, custom and private training is available. Contact us for more information. Visit our training page at frenchgerleman.com/training to view our current schedule and register from upcoming events.



ST. LOUIS

2023 Westport Center Drive
St. Louis, MO 63146
Main 314-569-3122
Toll Free (24/7 Support) 800-333-3122
Main Fax 314-569-0206
Office & Sales Counter Hours:
Mon - Fri (7:00 a.m. - 5:00 p.m.)

KANSAS CITY

9735 Commerce Parkway
Lenexa, KS 66219
Main 913-894-8844
Toll Free (24/7 Support) 800-707-3122
Fax 913-894-4485
Office & Sales Counter Hours:
Mon - Fri (7:00 a.m. - 5:00 p.m.)

QUINCY, IL

1700 North 45th Street
Quincy, IL 62305
Main 217-223-3122
Toll Free (24/7 Support) 800-234-3122
Fax 217-223-3907
Office & Sales Counter Hours:
Mon - Fri (7:30 a.m. - 5:00 p.m.)

COLUMBIA, MO

1815 Vandiver Drive
Columbia, MO 65202
Main 573-474-4194
Toll Free (24/7 Support) 800-283-3122
Fax 573-474-4199
Office & Sales Counter Hours:
Mon - Fri (7:00 a.m. - 5:00 p.m.)

WASHINGTON, MO

1 Chamber Drive
Washington, MO 63090
Main 636-390-4949
Toll Free (24/7 Support) 888-959-9448
Fax 636-390-4172
Office & Sales Counter Hours:
Mon - Fri (7:00 a.m. - 5:00 p.m.)

SPRINGFIELD, MO

764 North Miller, Suite 100
Springfield, MO 65802
Main 417-799-0200
Toll Free (24/7 Support) 855-763-9311
Fax 417-210-6999
Office & Sales Counter Hours:
Mon - Fri (7:00 a.m. - 5:00 p.m.)

To discuss available electronic or online options, contact your French Gerleman Account Manager today, visit us online at frenchgerleman.com/EZTDBW or call 800-333-3122 to start the conversation.